

Treasure Data Partners with Triblio to Scale ABM Growth



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We quickly outgrew the capabilities of the first ABM platform, we found that we needed a more robust platform which was able to scale with our accelerated ABM vision.

Steven Tsao

Demand Generation Leader Treasure Data



Background

Treasure Data is a customer data cloud solution that drives business value with connected customer experiences. Account-based strategy for Treasure Data officially started at the beginning of 2020, when the company initiated focus on supporting core industry verticals.

Challenge

Executive Buy-In

The team needed executive buy-in to allow its ABM program to flourish, and to achieve this, the team needed to get the sales and marketing organization to function as one unit.

One of the benefits of ABM is its ability to foster sales and marketing alignment. The alignment between sales and marketing serves as the catalyst for a successful ABM program, and the roots of sustained profitability. Once sales and marketing coordinated their goals, the executives at Treasure Data supported its ABM initiatives. To keep executives engaged, the team reports on its ABM progress with executives in quarterly status reports.

ABM Platform

Before onboarding with Triblio, Treasure Data worked with another ABM platform to achieve their goals. Despite their best efforts, ultimately the ABM program had limited scope and the team needed a platform that could scale accordingly. Unable to activate intent data and target large accounts with personalized messaging, the team quickly outgrew the capabilities of its previous platform, ultimately forging a partnership with Triblio's extensive ABM platform.



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Triblio proved to be multiple systems in one; we used to have different systems to track our web engagement, enrich the contact data, and ABM ad serving needs.

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Give Each Customer a Personalized Experience

ABM Solution

Treasure Data started their ABM journey with just 30 target accounts in the beginning of 2020. By 2022 the team was engaging with more than a thousand target accounts. The Treasure Data team leverages banner messaging, Triblio SmartPages™, and web overlays to customize the customer experience with the target accounts. They also utilize Triblio's ABM analytics module for a 360 vantage point on all of the accounts.

Triblio's dashboards help the team monitor target accounts and send sales alerts when an account is spiking, enabling sales to deliver the right messaging at the right time. The team engages spiking accounts with a variety of relevant content including; reports, whitepapers, videos, self-assessments, guides, and invitations to special events.

Customer Campaign

Sales and marketing worked together to identify their top 24 accounts prime for cross-sell or upsell. In Phase 1 of the campaign, the team ran ads promoting products that aligned with the customer whitespace to gauge each account's interest. In Phase 2, marketing evaluated the engagement from Phase 1, and selected a product to double-down-on after sales validated the data and engagement from each target account.

Managed Services

With the help of managed services offered from Triblio's CS team, Treasure Data is able to run highly personalized ads to audiences in four separate verticals. This saves the sales and marketing teams valuable time and increases its ABM programs overall efficiency.

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4x



better ad performance than industry average

100%



of target accounts turned into web visitors

Results

Shortly after launching their ABM program Treasure Data saw the benefits of its new ABM strategy. Initially they started to measure MQAs generated from ABM efforts, and engaged Triblio's managed services for managing multiple campaigns with a large target account list effectively.

In Q2 2022, Treasure Data's ads run by Triblio's managed services performed 4x better than the industry average. In addition to an impressive average CTR of 3.35% for intarget verticals. During this timeframe, Treasure Data saw 100% of accounts within its target audience turned into web visitors.